

FBI TIMELINE
OF ⁹⁻¹¹ HIJACKER
ACTIVITIES & Movement

Boston Investigative Summary

The first confirmed arrival into Boston, MA by any of the 9-11 hijackers was a trip by Mohammed Atta to Boston on 06/27/2001. Atta flew to Boston from the Ft. Lauderdale Airport on Delta Airlines' Flight 2598. Atta sat in seat 7A, window in the coach section. The aircraft was a Boeing 737. (Serial 21340) The Delta Airlines tickets were purchased on 06/23/2001 from TRAVELocity using Atta's SunTrust VISA debit card. (Serial 10837) Atta flew from Boston to San Francisco, CA on United Airlines' Flight 161 on 06/28/2001. The flight departed at 9:05 am. Atta sat in seat 2B, an aisle seat in the first class cabin. The aircraft was a Boeing 767. The flight arrived in San Francisco at 11:45 am Pacific Coast Time. Atta then traveled to Las Vegas, NV. The tickets were purchased directly from United Airlines over the telephone for a total cost of \$2326.01, on 06/23/2001. (Serial BS-66591) Prior to leaving on the United Airlines' flight from Boston's Logan Airport, Atta purchased two pairs of sunglasses for \$62.99, at the Sunglass Hut in the terminal. (Serial 302-16863). Atta remained in Las Vegas, NV until 07/01/2001.

On 07/01/2001 at 5:59 am Atta departed Las Vegas on UA Flight 2700 for Denver, Colorado. He sat in seat 1C, aisle in first class. The aircraft was a Boeing 737. The flight arrived in Denver at 8:42 am, Mountain Time (Las Vegas is in the Pacific time zone). At 10:57 am Atta departed Denver on UA Flight 1220. He sat in 2C, aisle in first class. The aircraft was a Boeing 757. The flight arrived in Boston at approximately 4:30 pm Eastern time. The ticket for travel was purchased with the VISA debit card shared by Atta and al-Shehhi. The total cost was \$1,164.00. (Serial LV-3299).

Atta checked into the Holiday Inn Express at 69 Boston Street, Boston, MA. Atta paid \$109.00 cash for one night. (Serial 302-49714) This motel is located immediately off Interstate 93, the Fitzgerald Expressway, approximately five miles from Logan Airport. (Commission staff) Atta was scheduled to immediately depart to New York's JFK airport, after arriving in Boston, but chose to remain until 07/02/2001. Atta checked out of the Holiday Inn Express on the morning of 07/02/2001. (Serial 302-49714) Atta flew to JFK on Delta Airlines' Flight 6181. (Serial 21340)

Waleed al-Sheri flew from Ft. Lauderdale, FL to Boston, MA on 07/30/2001 on Delta Airlines Flight 2462. The cost of the ticket is \$226.75. (SunTrust Bank statement) It is not reported where al-Sheri stayed the night of 07/30/2001. On 07/31/2001 he flew from Boston to San Francisco, CA on American Airlines (AA) Flight 195 at 9:00 am. He sat in seat 3B, aisle in first class. The aircraft was a Boeing 767. He arrived in San Francisco at 10:15 Pacific Time. He listed Marwan al-Shehhi's cell telephone as his contact number. (Serial DL-2245) No other information was developed about al-Sheri's whereabouts in Boston, MA. Al-Sheri returned from San Francisco, CA on 08/01/2001 via Las Vegas, NV to Miami, FL. Al-Sheri was a hijacker on American Airlines' Flight 11 on 09/11/2001.

Waleed al-Sheri and his brother Wail al-Sheri arrive in Boston, MA on 09/05/2001. They flew Delta Airlines' Flight 2462 from Ft. Lauderdale, FL. The flight departed at noon and arrived in Boston, MA at 3:20 pm. (Serial 21340) Wail al-Sheri rented a Mitsubishi Mirage from Alamo Rent a Car at Boston's Logan Airport. The vehicle was acquired at 4:33 pm. The Mitsubishi Mirage has a Virginia license plate YUG-4417. The term of the rental is 09/05/2001 to 09/12/2001. (Serials 543 & 15605) They drove to the Park Inn at 160 Boylston Avenue, Newtown, MA. This motel also does business as the Swiss Chalet. Waleed al-Sheri and Wail al-Sheri checked into the motel and are assigned room 433. This motel is 10 miles from Logan Airport. (Commission staff and Serial BS-349)

On 09/06/2001, at noon, Sattam al-Suqami and Abdul Aziz al-Omari take Delta Airlines' Flight 2462 from Ft. Lauderdale, FL to Boston, MA. They check-in at the Delta Airlines counter in Ft. Lauderdale at 3:30 pm and board the aircraft at 3:48 pm. (Serial AT-135) The aircraft keeps the same schedule as the day before for the al-Sheris and arrives at 3:20 pm. (Serial 302-6189) The tickets had been purchased on 09/04/2001 at World Travel and Tours in Ft. Lauderdale by Waleed al-Sheri. Al-Sheri tells the World Travel and Tours employee that the tickets are for two friends. (Serial MM-1392)

The two are most probably picked up at the airport by Waleed and Wail al-Sheri. Al-Omari checked into the Park Inn at 5:43 pm and listed as his motor vehicle, the Mitsubishi rented by Waleed al-Sheri. Al-Suqami and al-Omari are assigned room 225. (Serial 302-72183) These are the hijackers, who along with Mohammed Atta hijack American Airlines' Flight 11. (Commission staff)

On 09/07/2001, Hamza al-Ghamdi and Ahmed al-Ghamdi take American Trans Air Flight (ATA) 188 from Ft. Lauderdale, FL to Atlanta, GA. (Serial 302-14676) The al-Ghamdis transfer to ATA Flight 284 to Boston, MA. They arrive at Boston's Logan airport at 3:20 pm. (Serial 302-14676) They travel by taxi cab to the Charles Hotel, 1 Bennett Street, Cambridge, MA. The hotel is approximately 6 miles from Logan Airport. Hamza al-Ghamdi does not have a major credit card and is required to make a \$300.00 cash deposit. (Serial 302-12992) Hamza al-Ghamdi is accompanied by his brother Ahmed. (Serial 302-23436) The hotel is located immediately behind Harvard University's John F. Kennedy School of Government. (Commission staff) Either Hamza al-Ghamdi or Ahmed al-Ghamdi place a telephone call to the cell telephone of Marwan al-Shehhi from a pay telephone in front of the Charles Hotel. The call lasted for 5 minutes. (Serials MM-4035 & BS-5600)

On 09/07/2001 al-Omari and al-Suqami employ the services of two prostitutes from the "Sweet Temptations" escort service. (Serial 302-11667) Telephone calls are made from the room of al-Omari and al-Suqami (225) to the escort service. (Serials 302-72183, 1A11938, & 1A11946) Subsequent interviews of the "escorts" determined that they "serviced two Arab 'gentlemen'" on 09/07/2001 at the Park Inn. One prostitute, when shown an automated teller machine (ATM) surveillance photograph of al-Suqami states that he is, "very familiar." The second prostitute identifies al-Omari as a possible customer, after viewing a visa photograph. (Serials 302-21690 & 23474)

Hamza al-Ghamdi calls Marwan al-Shehhi's cell telephone from the room telephone at the Charles Hotel in Cambridge, MA on 09/08/2001, twice. He uses a calling card with an 800 access number. The first call lasts for 13 seconds and the second call for 1 minute and 6 seconds. Either Hamza or Ahmed also calls the Inn at Harvard University. It is assumed that the two are looking for a cheaper room rate. (Serial BS-5600) The al-Ghamdis check out of the Charles Hotel and are refunded \$71.32. The front desk clerk specifically recalls the transaction because Hamza al-Ghamdi complains about the Massachusetts sales tax. (Serials 302-12992, 302-23463, & 302-34694) A taxi cab driver advised that he drives the al-Ghamdis to several other hotels and motels for a period of 45 minutes between 8:00 am and 9:00 am. The taxi cab driver then returns them to the Charles Hotel. (Serial 302-34617) At 9:26 am Hamza al-Ghamdi attempts to withdraw money from an ATM in the lobby of the Charles Hotel, but is unsuccessful. (Serial BS-5)

The al-Ghamdis decide to move across the Charles River to the Days Hotel at 1234 Soldiers' Field Road, in the Brighton section of Boston. They check in at 12:53 pm, and are assigned room 241. (Serial 302-34617 and 12992) A call is placed from room 241 at the Days Hotel, Brighton, to Marwan al-Shehhi's cell telephone at 2:48 pm. A call is then placed to the Milner Hotel in downtown Boston. (Serials BS-5600 & MM-4035) Fayez Banihammad and Mohand al-Sheri would check into this hotel later on 09/08/2001. (Serial 302-11549)

On 09/08/2001, al-Omari travels to Boston's Logan Airport to the American Airlines ticket counter. Al-Omari claims to the American Airlines employee that he has lost his ticket, which was originally mailed to him in Florida. He completes a form for a lost "paper" ticket and is re-issued a new ticket. Al-Omari actually completes a form that claims that American Airlines had not mailed the ticket to him, therefore avoiding the \$100.00 charge for replacing the lost ticket. Al-Omari is told that he will have to return the following day for the replacement ticket. (Serial 302-19106)

The key card for the room occupied by Waleed and Wail al-Sheri is used to enter the room or another door at the Park Inn at 12:47 am, 12:05 pm, 3:00 pm and 3:25 pm on 09/08/2001. (Serial 1A32171)

On 09/08/2001, Fayez Abu Dhabi Banihammad and Mohand al-Sheri fly on ATA Flight 188 from Ft. Lauderdale, FL to Atlanta, GA. They transfer to ATA Flight 284 and continue on to Boston, MA. These are the same ATA flights used by Hamza al-Ghamdi and Ahmed al-Ghamdi on 09 /07/2001. (BS-5860) Banihammad and al-Sheri travel by a limousine service, known as Back Bay Coach, to the Milner Hotel at 78 Charles Street, South. This location is approximately 4.5 miles from the airport, and within one and one half city blocks of the Boston Common and Public Garden. (Serial 302-11549 and Commission staff) Banihammad and al-Sheri check into the hotel at 8:55 pm, and are assigned to room 408. The limousine driver positively identifies the two hijackers from a photographic lineup. (Serial 302-11654) The driver reports that Banihammad receives a cell telephone call while in the limousine. A review of the telephone records of the Days

Hotel in Brighton determines that a call is placed from the al-Ghamdis' room 241 at the Days Hotel, to the cell telephone of Banihammad, during the time Banihammad and Mohand al-Sheri were traveling from Boston's Logan airport to the Milner Hotel. (Serial 3233) Banihammad uses his cell telephone to call the cell telephone of Marwan al-Shehhi after checking into the Milner Hotel. (Serial MM-4035)

On 09/09/2001 at 8:42 am Fayez Banihammad rents a Blue 2001 Hyundai Accent from Dollar Rent a Car, 26 Park Plaza, Boston, MA. This rental agency is one and one half blocks from the Milner Hotel. He lists his address on the rental document as 401 Greenward, apartment A204, Del Ray Beach, FL, and uses the name Fayez Rashid Ahmed. (Serial 302-6101)

09/09/2001, at 4:09 pm, Ahmed al-Ghamdi uses his Dime Savings Bank debit card to make a purchase at the Star Market, 370 Western Avenue in the Brighton neighborhood of Boston. Al-Ghamdi purchases a \$10.00 telephone card, salad bar and juice. (Serial 302-37684). This business is behind the Days Hotel. (Commission staff)

On 09/09/2001, at 4:29 pm, a call is placed from the room of Hamza al-Ghamdi and Ahmed al-Ghamdi to International Interlink. Thereafter calls are placed at 7:15 pm, 9:31 pm, 10:02 pm and 10:04 pm to telephone number 011971505515173 in the United Arab Emirates. (Serial BS 352) Subsequent investigation by the FBI determined that this telephone number was controlled by Mustafa Ahmed. (Serial 15407)

On 09/09/2001 Abdul Aziz al-Omari returned to Logan Airport, and the American Airlines counter to pick up his replacement ticket for American Airlines Flight 11. It is not known how al-Omari traveled to the airport on this date, or on 09/08/2001. (302-19106) However, since Waleed and Wail al-Sheri are detected at Logan Airport at 5:29 pm attempting to transfer funds via TRAVELX to the United Arab Emirates; it may be assumed that the al-Sheris drove al-Omari to the airport. Waleed al-Sheri wanted to send \$5,000.00 at the TRAVELX, a money remitter and business support operation. The money was to be transferred via Western Union. The intended recipient was Mustafa Ahmed. The transaction was denied because Waleed al-Sheri lacked proper identification. Waleed al-Sheri is not aware at the time of the transaction that the transfer of funds failed. (Serial 15407)

Marwan al-Shehhi flew from Ft. Lauderdale, FL to Boston, MA on Delta Airlines Flight 2462 on 09/09/2001. He sat in seat 15F, coach class in the middle. The flight arrived in Boston at 3:20 pm. Al-Shehhi calls Mohammed Atta's cell telephone at 3:44 from a pay telephone at the Delta baggage claim area. (Serial 21340) At approximately the same time, al-Shehhi's cell telephone was called from the Days Hotel in the Brighton section of Boston. (Serial MM-4035) The call lasts for just three seconds.

Mohammed Atta departs from Baltimore/Washington International Airport on US Airways Flight 2927 for Boston, on 09/09/2001. (Serial 1532) He arrives in Boston at 5:05 pm. At 6:08 pm he rents a blue Nissan Altima from the airport facility of Alamo

Rent a Car. (Serial 302-16597) Since al-Shehhi called Atta from Logan Airport it may be assumed that they met at the airport and left together in the rented Nissan.

Waleed and Wail al-Sheri are also at the airport, during this same period of time but Atta is seen with al-Shehhi. (Serial 302-5029) Atta receives an incoming call on his cell telephone from room 408 at the Milner Hotel which is occupied by Banihammad and Mohand al-Sheri. (Serial MM-6659) Both Atta and al-Shehhi are then observed attempting to enter room 408 at the Milner Hotel. A security guard describes Atta and al-Shehhi; stating that al-Shehhi is carrying a laptop computer bag. The security guard tells al-Shehhi that he must get his own room. (Serial 302-5029) Surveillance video from the lobby of the Milner Hotel also confirms that Atta enters the hotel. (Serial 302-37650) The security guard reports that Atta and al-Shehhi leave the Milner Hotel, at approximately 8:00 pm. Al-Shehhi returned to the Milner Hotel at 8:30 pm. (Serial 302-5029)

On 09/09/2001, at 7:49 pm, Sattam al-Suqami, driving the white Mitsubishi that was rented by Waleed al-Sheri, conducts an ATM transaction at a drive up ATM in Needham, MA. (Serial 23474) The bank is 4 miles from the Park Inn in Newton, MA, the motel that is the residence of al-Suqami and Waleed and Wail al-Sheri. (Commission staff)

Hamza al-Ghamdi is observed in the vehicle by the ATM surveillance camera. Hamza al-Ghamdi is at the Days Hotel in the Brighton section of Boston. The two motels are 5.4 miles apart. (Serial 23474) Several calls are placed from room 241 at the Park Inn to the Holiday Inn Express in the Dorchester section of Boston on this date. (Serial BS-349) Atta stayed at this motel on 07/01-02/2001. (Serial 302-49714)

At 8:30 pm on 09/09/2001, al-Shehhi enters the lobby of the Milner Hotel accompanied by Mohand al-Sheri. Since Atta is not present, it may be assumed that he remained outside of the hotel in the rented Nissan. Al-Shehhi asks the desk clerk for the location of the nearest pay telephone and is told that there is a pay telephone at the Radisson Hotel, 200 Stuart Street, Boston. The Radisson Hotel is approximately 200 yards from the Milner Hotel. (Commission staff) Al-Shehhi makes a telephone call from the pay telephone at the Radisson Hotel at 8:45 pm. (Serial 302-6072) Al-Shehhi most probably driven by Atta, and accompanied by Mohand al-Sheri, travel to the Greyhound Bus Terminal, located adjacent to South Station, Boston's principal railroad station. He conducts a Western Union wire transfer of \$5,400.00 to Mustafa "Ahmad" (Ahmed) in the United Arab Emirates. Al-Shehhi uses as his (al-Shehhi's) address, 3389 Sheridan Street, Hollywood, FL. This address is a private mail box facility, that al-Shehhi shared with Atta. (Serial 302-28398)

Atta and al-Shehhi return to the Milner Hotel at 10:00 pm. Al-Shehhi rents a room for two at the Milner Hotel in his own name and pays cash. Al-Shehhi and Atta are assigned room 308. (Serials 12154 & 302-5029) The FBI agents review the surveillance videotapes for 09/09-10/2004 from the Milner Hotel. Al-Shehhi is observed on the

videotape on both 09/09/2004 and 09/10/2004 in the lobby of the Milner Hotel. (Serial 302-37650)

On 09/10/2001, at 12:08 pm, the Hyundai rented by Banihammad receives a ticket for overtime meter at 75 South Charles Street, Boston. This parking meter is across the street from the Milner Hotel.

On 09/10/2001 al-Omari checks out of room 225, at 12:22 pm, at the Park Inn in Newton, MA. (Serial 1A11946) Al-Suqami mostly likely, moves into room 433 with Waleed and Wail al-Sheri. Atta drove the blue Nissan from the Milner Hotel in Boston to pick up al-Omari, who had been staying with al-Suqami in room 225 of the Park Inn. (Serial BS-16624) Atta called the Park Inn the morning of 09/10/2001. He made other calls from the hotel based on the cell site information derived from an examination of Atta's cell telephone records. Atta's cell telephone uses a cell site in Boston's Chinatown at the intersection of Stuart and Washington Streets and on Tremont Street; locations within two blocks of the hotel. When Atta and al-Omari leave Boston, Atta's cell telephone accesses cell sites in Holyoke Center, MA. and Cambridge, MA. This would indicate that Atta and al-Omari are outside the city of Boston. (Serial MM-4035)

Based on a FBI interview of the housekeeper at the Days Hotel in Boston, Atta and al-Omari may have visited Hamza and Ahmed al-Ghamdi. The housekeeper advised that when she went to clean room 241 at 2:30 pm, she found Hamza al-Ghamdi and two other men in the room. The housekeeper noticed large amounts of water and body hair on the floor. Additionally, all body lotion provided for the room had been used. She further stated that a light silk cloth was placed over the pillows. (Serial 302-41640) Immediately before this visit from the housekeeper, Hamza al-Ghamdi calls Western Union, from the telephone in room 241. (Serials BS-5600 & 302-32036)

On 09/10/2004 a telephone call is placed from room 433 at the Park Inn at 3:30 pm to the United Arab Emirates. This is the room occupied by Waleed and Wail al-Sheri. (Serial 302-1586) The al-Sheris then leave the Park Inn in the Mitsubishi. Waleed al-Sheri's Mitsubishi rental car enters the garage at Logan Airport at 4:25 pm. At 5:05 it leaves the parking garage. (Serial 352) Wail al-Sheri conducts an ATM transaction at a Sunoco Gasoline Station located at 325 Boylston Avenue, Newton, MA. Waleed and Wail al-Sheri then return to Logan Airport at 6:55 pm, and enter the central parking garage. (Serials 352 & 9737) They go to the offices of TRAVELX, a money remitter associated with Western Union. Waleed al-Sheri complained to the employee on duty that the transactions conducted on 09/09/2001 did not result in the transfer of funds to the United Arab Emirates. The TRAVELX employee told Waleed al-Sheri to call Western Union; providing an 800 telephone number for that purpose. Waleed al-Sheri returns to TRAVELX after a few minutes. At the same time a call is received from Western Union by the TRAVELX employee. The Western Union employee told the TRAVELX employee that it was required that al-Sheri provide proper identification to complete the money wire transfer. Using Waleed al-Sheri's Saudi Arabian passport as identification, TRAVELX transmitted the money through Western Union to Mustafa Ahmed in the United Arab Emirates. (Serial 302-11542)

Hamza al-Ghamdi uses his debit card at the Charles River Grille, the restaurant at the Days Hotel in Brighton at 6:36 pm. Thereafter, a balance inquiry is made on the same bank account at 7:31 pm. (Serials BS-10526 & 46436)

Atta and al-Omari check into the Comfort Inn, 90 Maine Mall Road, South Portland, ME, at 5:43 pm. (Serial 302-11098) The motel is approximately 118 miles from the Park Inn in Newton, MA. The driving time is 1 hour and 50 minutes. (Commission staff) They conduct an ATM transaction at the motel at 6:18 pm, and go to a local Pizza Hut, 415 Maine Mall Road, South Portland, for dinner. Boxes from the Pizza Hut are recovered from the dumpster behind the Comfort Inn, on 09/11/2001. (Serials MM-1383 & 302-4119) Atta calls al-Shehhi's cell telephone from a pay telephone at the Pizza Hut at 8:32 pm. (Serial 19095) Atta makes a second call from a pay telephone at the Pizza Hut at 8:50 pm. This call is to the Days Inn at the Newark Airport, connected to the room of Ziad Jarrah, number 725. (Serial Tel-1482) Atta and al-Omari are videotaped by an ATM surveillance camera at the Jetport Gas and Convenience Store at 446 Western Avenue, South Portland. This occurs at 9:16 pm. (Serial 7441) At 9:22 Atta and al-Omari purchase a 6 volt battery converter at a Wal-Mart, 451 Payne Road, Scarborough, ME. The Wal-Mart is a mile and three quarters from the Comfort Inn. (Serial 302-64615 & Commission staff) Atta and al-Omari then conduct a second ATM transaction at 10:00 pm at the Jetport Gas and Convenience Store, 446 Western Avenue, South Portland, ME. (Serial 19059)

The first detected activity on 09/11/2001 is when Marwan al-Shehhi receives a call on his cell telephone from Ziad Jarrah at 5:01 am. The call lasted for one minute. (Serials MM-4035 & PH-349)

At 5:52 am on 09/11/2001, Hamza al-Ghamdi and Ahmed al-Ghamdi checked out of the Days Hotel, in the Brighton section of Boston. The desk clerk noted the heavy scent of cologne on Hamza al-Ghamdi. Hamza al-Ghamdi had requested that the desk clerk at the Days Hotel contact a taxi cab. (Serial 2268) At 6:25 am a "Bay State" taxi cab driven by Jean Guerier picked up Hamza and Ahmed al-Ghamdi and took them to Logan Airport, Boston. Guerier reports that he arrives at the airport at 6:45 am. He specifically remembers the fare, because the al-Ghamdis only gave him a 15 cent tip. (Serial 302-24775) Hamza al-Ghamdi is observed in Terminal C at 7:15 am by a United Airlines employee. (Serial 302-5493)

Atta and al-Omari checked out of the Comfort Inn at 5:33 am, and pay for their room with Atta's Visa debit card. (Serial 302-11098) The blue Nissan rented by Atta enters the Portland Jetport Parking facility at 5:40 am. (Serials 302-11062 & BS-15885) At 5:43 am Atta and al-Omari are observed by security cameras and a videotaping system at the US Airways Counter at the Jetport. (Serial 302-37792). They check in for US Airways Express flight 5930, operated by Colgan Air, a contractor to US Airways. Atta checks two suitcases, one owned by al-Omari, at the US Airways counter. (Serial 302-19106) They proceed immediately through security to board the aircraft, a Beechcraft 1900. Their suitcases are loaded on the aircraft to be check through to American Airlines

Flight 11 and Los Angeles International Airport. (Serial 302-11114). Flight 5930 departed the Jetport in South Portland, ME at 6:00 am and arrives at Boston's Logan International Airport at 6:45 am. (Serial 11114) The US Airways Express tickets for both Atta and al-Omari were purchased on 08/28/2001 over the American Airlines web page aa.com. Atta is identified as conducting the transaction and used his VISA SunTrust debit card. Atta specifically selected the US Airways Express flight leaving Portland, ME at 6:00 am as opposed to a the American Eagle flight leaving Portland at 5:30 am. (Serial 302-19160)

At 6:20 am on 09/11/2001, Banihammad and Mohand al-Sheri check out of their room, number 408, at the Milner Hotel. Al-Shehhi checks out of room 308. All travel to Logan Airport in the blue Hyundai. By 6:52 am al-Shehhi, Banihammad and Mohand al-Sheri are at Logan Airport. The Hyundai is parked in the Central Parking Garage, on the second deck in row W. (Serial 302-6101) Banihammad's calling card 800-698-1174, and pin number 29027646437 is used at a pay telephone. There are three calls to the cell telephone of Mohammed Atta, concluding with a call at 6:54 am. (Serial 9756)

US Airways Express Flight 5930 is parked at position A, adjacent to gate B9 at the US Airways commuter air facility. (K. Anderson 302) This gate is located at the runway level of Terminal B. All other gates in Terminal B are located one level up on the main concourse. Atta and al-Omari have to take the escalator or stairs to the main level to walk to gate B32, which was the departure gate for American Airlines Flight 11. Although designated as Terminal B, US Airways and American Airlines are actually in two separate and distinct buildings. (Commission staff) Atta and al-Omari would have left the US Airways building and walked through a parking garage to the American Airlines building. (Serial 302-54626 and observations of Commission staff)

At 6:52 am Atta receives a call on he cell telephone from a pay telephone in Logan Airport's Terminal C. The call is from Banihammad or Mohand al-Sheri. This is the terminal utilized by United Airlines. Atta receives a second cell telephone call from a pay telephone in Terminal C at 6:54 am. As previously noted, Banihammad's calling card is used to place the telephone calls. (Serial Tel-1482)

Atta and al-Omari arrive on the American Airlines side of Terminal B and check in at the counter. They are issued board passes for Flight 11. Atta is assigned seat 8D and al-Omari is assigned seat 8G. Atta and al-Omari then pass through security a second time, (they had first been screened through security in South Portland, ME) and proceed to gate B32 and Flight 11. (Serial BS-2909)

Waleed al-Sheri's Mitsubishi Mirage rental automobile entered the central parking garage of Logan Airport at 6:45 am. Wail al-Sheri is the driver and Waleed and Sattam al-Suqami are the passengers. A witness, who parks in adjacent parking place, observes the arrival of the three hijackers and describes them as "Palestinians." (Serial 302-5957) Waleed and Wail al-Sheri had purchased one way first class tickets on American Airlines Flight 11 on 08/28/2001 using American Airlines' web page, aa.com.

They used separate VISA debit cards to make the purchases. The price of the one way first class ticket is \$2,232.25 each. (Serials 302-43517 & 9737) Al-Suqami's ticket was purchased at the American Airlines ticket office at 1664 West Hillsboro Road, Pompano Beach, FL by "Walid" (Waleed al-Sheri) with cash. The cost of the one way business class ticket was \$1,920.25. (Serial 302-19160)

All three go to the American Airlines counter in Terminal B. Al-Suqami checks one suitcase at 7:00 am and is assigned seat 10B. (Serial 7134) Waleed and Wail al-Sheri do not check any baggage and are assigned 2B and 2A respectively. (Serial 302-19106) Waleed and Wail al-Sheri and al-Suqami proceed to gate B32 and board American Airlines Flight 11 at 7:30 am. (Serial 302-19160)

At 7:45 am on 09/11/2001, Atta and al-Omari board Flight 11. They are apparently the last passengers to board the aircraft. Atta requests that the gate agent call the ramp personnel to check if his luggage has been transferred from US Airways Express Flight 5930 to American Airlines Flight 11. (Serial 302-7431) The aircraft then backs away from the gate. Flight 11 took off from Logan Airport at 7:59 am. (Serial BS-2909)

At 8:13 am Flight 11 is directed by air traffic control to climb to 35,000 feet and maintain that altitude. The flight crew does not acknowledge this transmission from Air Traffic Control. (Serial BS-11114) At 8:18 am a call is received by the American Airlines Southeastern Reservations Center in Cary, North Carolina. Flight attendant Betty Ong is calling from Flight 11 on the "reservations telephone." This telephone directly links American Airlines aircraft with the company's reservations centers. Ms. Ong identified herself to the reservations center employees answering the telephone as "flight attendant number 3." This designates an assignment in coach class, at the rear of the passenger cabin. She further stated that she was making the telephone call from "jump seat 3R," which is located at the rear of the coach class and the rear of the cabin. Ms. Ong stated that two other flight attendants had been stabbed and a passenger in first class had been killed. Ms. Ong said that the passengers had been forced to the rear of the cabin, because the hijackers had used some form of aerosol irritant, which she describes as "Mace." Ms. Ong identifies al-Suqami as the hijacker who killed the passenger. Al-Suqami is identified by his seat on the aircraft, 10B. The victim passenger was in seat 9B. (Serials CE-1018 & 302-30391)

Flight attendant Madeline "Amy" Sweeny was also able to place a cell telephone call to the Flight Services Manager for American Airlines at Boston, Michael Woodward. Mrs. Sweeny told Mr. Woodward that Flight 11 had been hijacked, and described how the number 1 and number 5 flight attendants had been assaulted, by being stabbed. Mrs. Sweeny also reported the apparent death of a passenger in the business class section of the aircraft. Mrs. Sweeny stated that the hijackers are of middle-eastern descent, and that they (the hijackers) have been able to gain access to the cockpit. She said that once the hijackers gained control of the cockpit the aircraft changed direction and began to descend rapidly. When asked if she could see where the aircraft was going, Mrs. Sweeny described the aircraft flying over buildings and water, finally exclaiming, "Oh my God,

Oh my God,” as Flight 11 struck the north tower of the World Trade Center. (Serial 302-47851)

On 09/11/2001 United Airlines Flight 175 left Logan Airport immediately before American Airlines Flight 11, at 7:58 am. Nothing unusual was noted and the last normal radio transmission from the aircraft occurred at 8:41 am. It is believed, based on changes in course by Flight 175, that the hijackers gained control of the aircraft at approximately 8:42 am. A passenger on Flight 175, Peter Burton Hanson, who was accompanied by his wife and infant daughter, called his father Lee Hanson. Peter Hanson initially told his father that Flight 175 was being hijacked. Peter Hanson specifically stated that “I think they’ve taken over the cockpit...an attendant has been stabbed... and someone else up front may have been killed. The plane is making strange moves. Call United, tell them it is Flight 175, Boston to LA.” Lee Hanson described his son as talking in low tones, from his cell telephone, 617-921-1006. Lee Hanson called his local police department and reported the conversation he had with his son. Lee Hanson then received a second call from his son Peter. Lee Hanson said that his son told him, “It’s getting bad, Dad... a stewardess was stabbed... they seem to have knives and Mace... they say that they have a bomb... it’s getting very bad on the plane...passengers are throwing up and getting sick...the plane is making jerky movements... I don’t think the pilot is flying the plane...I think we are going down...I think they intend to go to Chicago or someplace and fly into a building.” Lee Hanson then heard the sound of a woman screaming in the background. Peter Hanson continued by saying, “Don’t worry, Dad... if it happens it’ll be very fast.” Lee Hanson then heard his son exclaim, “My God, my God.” Lee Hanson said that the call then ended. (Serial 302-9269)

Marc R. Policastro, is employed by United Airlines as a technician in the Cabin and Flight Test Support unit in San Francisco, CA. Mr. Policastro stated that at 5:55 am Pacific Coast Time, (8:55 am Eastern Time) he received a call at United Airlines, at the San Francisco, CA International Airport. The call came in on the “FIX System,” which connects aircraft in flight with technical support facilities. On the telephone, was a male flight attendant (Robert Fangman) on United Airlines Flight 175. The flight attendant told Mr. Policastro, “the flight had been hijacked, a flight attendant was stabbed and both pilots had been killed.” Mr. Policastro asked the flight attendant if he, the flight attendant knew who was flying the aircraft. The flight attendant responded that he assumed the hijackers were flying the aircraft. The call ended when the flight attendant told Mr. Policastro that he was “scared for his life, and had to go.” Mr. Policastro immediately checked his computer to establish the itinerary of the flight from which the telephone call originated. Mr. Policastro determined that Flight 175 was a flight from Boston, MA to San Francisco, CA. Mr. Policastro said that the flight attendant did not provide a description of the hijackers or of the conditions in the passenger cabin. (Serial 302-594)